



Patient and Client Council
5th Floor, 14-16 Great Victoria Street
Belfast
BT2 7BA

1st October 2025

By Email

[REDACTED]

Ref: FOI 2584

Dear Sir/Madam

I am writing to you in response to your Freedom of Information request received by the Patient and Client Council (PCC) on 8th September 2025 in which you requested the following information:

1. The date on which [REDACTED] commenced any role or involvement with the Patient and Client Council (PCC), including voluntary, advisory, committee, or paid positions.
2. The official title(s) or capacity in which [REDACTED] served during his time with PCC.
3. The date on which [REDACTED] ceased his role(s) within PCC, or confirmation of whether he continues to hold any role at present.
4. Whether [REDACTED] was ever involved in any patient engagement, consultation, or feedback meetings relating to the neurology recall or litigation-affected patients, and if so, on what dates and in what capacity.
5. Whether the PCC was aware that [REDACTED] was, at the same time, listed as a director of the Northern Ireland Neurological Charities Alliance alongside [REDACTED], a central figure in the neurology patient recall process.

Please find the response/information below:

1. Start date 14 May 2020. Employed by PCC as Involvement Services Manager Band 7
2. Involvement Services Manager Band 7

3. End date 21 Nov 2022
4. [REDACTED] was the Involvement Services Manager PCC representative for the NEUROLOGY RECALL REGIONAL CO-ORDINATION GROUP which met on
 - 18 August 2020
 - 1st, 15th and 29th September 2020
 - 6th October 2020
 - 12th and 19th January 2021
 - 2nd, 9th, 16th and 25th February 2021
 - 2nd, 9th, 16th, 23rd and 30th March 2021
 - 13th and 27th April 2021
 - 4th, 11th, 18th and 25th May 2021
 - 1st, 8th, 15th, 22nd and 29th June 2021

[REDACTED] attended as the Involvement Services Manager to niNCA (Neurology Charities Alliance) meeting on 7 August 2020.

[REDACTED] attended as the Involvement Services Manager PCC representative to the Neurology Recall Patient Representation Meetings on 1st June 2021 and 28th June 2021.

5. PCC were aware that [REDACTED] was listed as a non-executive director of niNCA.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the PCC, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to The Business Services Organisation (BSO), which provides an Information Governance service on our behalf:

Post: Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

Email: foi.bso@hscni.net

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the PCC has complied with the terms of the Freedom of Information Act

You can contact Information Commissioner at:

The Information Commissioner's Office – Northern Ireland
10th Floor

Causeway Tower
9 James Street South
Belfast
BT2 8DN

Telephone: 0303 123 1114

Email: ni@ico.org.uk

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in dark ink, appearing to read 'Fiona Murphy'.

Business and Governance Manager
Patient and Client Council