

Patient and Client Council

Your voice in health and social care

**Meeting of the Board of the Patient and Client Council
to be held on Tuesday, 15th December 2020 at 10.30 am**

Via Zoom Video Conferencing

CLOSED SESSION TO COMMENCE AT 10 AM

Agenda

Item	Board action
1. Apologies	
2. Conflicts of Interest	
3. Minutes of the last meeting - 15 th September 2020	For approval
4. Matters Arising – See status sheet	
5. Board Review Verbal Update	For noting
6. Statement of Strategic Intent Update Board Paper 590	For approval
7. Operations	
a) Journey towards OBA Update (presentation)	For approval
b) PCC Quarterly Performance Report Board Paper 591	For approval
c) Revised Operational Plan Board Paper 592	For approval
8. Governance	
a) PCC Corporate Risk Register Board Paper 593	For noting
b) Fraud Awareness Verbal Update	For noting
9. Chair's Report – Verbal Update	
10. Any Other Business	
11. Input from Members of the Public	
12. Dates of next meetings:- <ul style="list-style-type: none">• Tuesday 19th January at 10.30 am – Board Workshop• Tuesday 16th February at 10.30 am – Board Workshop• Tuesday 16th March at 10.30 am – Full Board Meeting	
13. Close	