



Patient and Client Council
5th Floor, 14-16 Great Victoria Street
Belfast
BT2 7BA

11th October 2024

By Email

[REDACTED]

Ref: FOI 2311

Dear [REDACTED]

I am writing to you in response to your Freedom of Information request received by the Patient and Client Council (PCC) on 7th October 2024 in which you requested information relating to staff members within the PCC.

Please find the information below:

Could you please tell me what pay bands all staff members in the PCC are on

Chief Executive - (Senior Executive Level 5 (£65,657 - £87,545) (2019 scales)
Head of Operations (Band 8b) £58,972 (Progression after 5 years) £68,525
Principal Practitioner (Band 8a) £50,952 (Progression after 5 years) £57,349
Senior Policy Impact &
Influence Manager (Band 8a) £50,952 (Progression after 5 years) £57,349
Business & Governance Manager (Band 7) £43,742 (Progression after 2 years)
£45,996 (after 3 more years) £50,056
Service Manager x3 (Band 7) £43,742 (Progression after 2 years) £45,996 (after 3
more years) £50,056
Communications and
Public Affairs Manager (Band 7) £43,742 (Progression after 2 years) £45,996 (after 3
more years) £50,056
Senior Practitioner x 14 (Band 6) £35,392 (Progression after 2 years) £37,350 (after
3 more years) £42,618
Practitioner x 2 (Band 5) £28,407 (Progression after 2 years) £30,639 after 2 more
years)- £34,581

Research Officer (Band 5) £28,407 (Progression after 2 years) £30,639 after 2 more years)- £34,581
Executive Administrator to the Chief and Chair (Band 5) - £28,407 (Progression after 2 years) £30,639 after 2 more years)- £34,581
Business Support Administrator x 2 (Band 4) £25,147 – £27,596 (Progression after 2 years)
Receptionist (Band 2) £22,383

Please tell me if any of the staff are NISCC registrants and on what part of the register. If they are NISCC registered can I complain to NISCC if needed.

Three staff are NISCC Registered but it was not a prerequisite for roles as Service Managers/Practitioners in PCC.
One staff member is NISCC Registered and it was required for role as Principal Practitioner. Four staff in total are NISCC registered.
PCC are unaware if a client can complain to NISCC if staff are NISCC registered.

Do council members get paid. If so what salary do they receive.

The annual rate of remuneration for the Non-Executive Member is £4018

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the PCC, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to The Business Services Organisation (BSO), which provides an Information Governance service on our behalf:

Post: Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

Email: foi.bso@hscni.net

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the PCC has complied with the terms of the Freedom of Information Act

You can contact Information Commissioner at:

The Information Commissioner's Office – Northern Ireland
10th Floor

Causeway Tower
9 James Street South
Belfast
BT2 8DN

Telephone: 0303 123 1114

Email: ni@ico.org.uk

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in cursive script that reads "Fionnuala Murphy".

Fionnuala Murphy
Business and Governance Manager
Patient and Client Council