



Patient and Client Council  
5<sup>th</sup> Floor, 14-16 Great Victoria Street  
Belfast  
BT2 7BA

**5<sup>th</sup> February 2025**

**By Email**

[REDACTED]

**Ref: FOI 2402**

Dear [REDACTED]

I am writing to you in response to your Freedom of Information request received by the Patient and Client Council (PCC) on 24<sup>th</sup> January 2025 in which you requested information relating to the PCC's Professions and the Public event, scheduled to take place on 24 Jan 2025, but postponed due to weather conditions:

- 1. How many people were registered to attend yesterday's event?**
- 2. Provide a list of the organisations who had representatives registered to attend.**
- 3. Provide a breakdown of attendees as below:**
  - (a) Number from statutory organisations**
  - (b) Number from VCS organisations**
  - (c) Number from other organisations. Please specify.**
  - (d) Number of members of the public engaged with PCC, for example, via engagement platforms, due to being registered to receive PCC newsletter. Please specify the method of their engagement, ie through a specific PCC group, newsletter etc.**
  - (e) Number of members of the public engaged with other HSC organisations, for example, DoH SAI redesign work.**
  - (f) Number of members of the public who registered in a purely private capacity (ie no engagement or affiliation with PCC, DoH, HSC Trusts, etc).**
- 3. Were current clients of PCC directly informed about the event.**

**5. Were any former clients directly informed?**

**6. Provide details of the dates and methods that PCC promoted the event on the following platforms:**

**(a) PCC website**

**(b) PCC Twitter**

**(c) PCC Facebook**

**(d) DoH website, Twitter, Facebook**

**(e) HSC Trusts' websites, Twitter and Facebook platforms. Provide a breakdown per Trust.**

**(f) VCS organisations' websites, Twitter and Facebook platforms.**

**7. What was the cost of the organisation of the event?**

Please find the response below:

**1. How many people were registered to attend yesterday's event?**

99 people were registered to attend 'Professionals and the Public: In Partnership for Patient Safety' on the 24 January 2025. (this figure does not include the BSL Interpreter which totals attendance to 100 – which is the venue's capacity)

**2. Provide a list of the organisations who had representatives registered to attend.**

Action Against Medial Accidents

Age NI

Age NI Consultative Forum

Belfast Health & Social Care Trust

British Medical Association NI

Boobie Ladies (Breast Cancer Support Charity)

Cedar Foundation

Centre for Independent Living

Department of Health NI

Disability Action

DOH Being Open leadership Team

GHBI Global Brain Health Institute

GCC General Chiropractic Council

General Osteopathic Council

General Medical Council NI Office

Headway the Brain Injury Association

Involve

NI Public Services Ombudsman

NI Social Care Council

NIACRO Northern Ireland Association for the Care and Resettlement of Offenders

NIAS Northern Ireland Ambulance Service

NICON Northern Ireland Confederation for Health and Social Care

NIMDTA Northern Ireland Medical and Dental Training Agency  
NISCC Northern Ireland Social Care Council  
NMC Nursing and Midwifery Council  
Northern Health and Social Care Trust  
Patient Safety Learning  
PCC Patient and Client Council  
PHA Public Health Agency  
PSA Professional Standards Authority  
Pharmaceutical Society NI  
Public Health Agency NI  
Royal College Nursing  
Regulatory Quality and Improvement Authority  
Royal College of Paediatrics and Child Health  
South Eastern Health and Social Care Trust  
Southern Health and Social Care Trust  
Strategic Planning and Performance Group - International Protection Branch  
Strategic Planning and Performance Group of the Department of Health  
Ulster University  
Western Health and Social Care Trust

### **3. Provide a breakdown of attendees as below:**

In order to best represent the interests of the public and seek to influence change, working with the PSA, we sought to develop an attendee list and speakers which had balanced representation.

When planning the event, the Events Team allocated spaces as follows;

- Staff and Speakers: 20
- Members of the Public: 20
- Health and Social Care Organisations: 20
- Regulators/ Professional Bodies/ Unions: 20
- Community and Voluntary: 20

Venue Capacity: 100

Where there was less demand in a particular category and more in another, at the time of the RSVP deadline, the Events Team filled the spaces accordingly.

#### **(a) Number from statutory organisations**

54

#### **(b) Number from VCS organisations**

13

#### **(c) Number from other organisations. Please specify.**

15

General Osteopathic Council/ Ulster University/ British Medical Association NI/  
General Chiropractic Council/ Royal College of Nursing/ Global Brain Health  
Institute/ Royal College of Paediatrics and Child Health/ Pharmaceutical Society NI/  
NI Medical and Dental Training Agency/ NI Public Services Ombudsman.

**(d) Number of members of the public engaged with PCC, for example, via engagement platforms, due to being registered to receive PCC newsletter. Please specify the method of their engagement, i.e. through a specific PCC group, newsletter etc.**

PCC does not hold this information in relation to the individual's registration at this event

**(e) Number of members of the public engaged with other HSC organisations, for example, DoH SAI redesign work.**

PCC does not hold this information in relation to the individual's registration at this event

**(f) Number of members of the public who registered in a purely private capacity (i.e. no engagement or affiliation with PCC, DoH, HSC Trusts, etc).**

PCC does not hold this information in relation to the individual's registration at this event

**(d/e/f)**

17 people registered to attend under the ticket option of 'member of the public'.

**3. Were current clients of PCC directly informed about the event.**

No. In line with the Data Protection Act we do not contact clients about events. Instead, we promote such opportunities via our Membership Newsletter.

**5. Were any former clients directly informed?**

No. In line with the Data Protection Act we do not contact clients about events. Instead, we promote such opportunities via our Membership Newsletter.

**6. Provide details of the dates and methods that PCC promoted the event on the following platforms:**

(a) PCC website Web page detailing information about the event was created on 20 December 2024

(b) PCC Twitter Promoted on X 31 December 2024 and 2 January 2025

(c) PCC Facebook Promoted on Facebook 31 December 2024 and 2 January 2025

(d) DoH website, Twitter, Facebook Please contact the DOH for this information

(e) HSC Trusts' websites, Twitter and Facebook platforms. Provide a breakdown per Trust. Please contact the Trusts for this information

(f) VCS organisations' websites, Twitter and Facebook platforms. Please contact VCS organisations for this information

**7. What was the cost of the organisation of the event?**

£549.89

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of

this letter, as the PCC, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to The Business Services Organisation (BSO), which provides an Information Governance service on our behalf:

Post: Information Governance Manager,  
2 Franklin Street,  
Belfast,  
BT2 8DQ

Email: [foi.bso@hscni.net](mailto:foi.bso@hscni.net)

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the PCC has complied with the terms of the [Choose an item](#).

You can contact Information Commissioner at:

The Information Commissioner's Office – Northern Ireland  
10th Floor  
Causeway Tower  
9 James Street South  
Belfast  
BT2 8DN

Telephone: 0303 123 1114

Email: [ni@ico.org.uk](mailto:ni@ico.org.uk)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

Fionnuala Murphy  
Business and Governance Manager  
Patient and Client Council