



Carol Collins
Head of Business Support, PCC
Patient and Client Council
5^h Floor, 14-16 Great Victoria Street
Belfast
BT2 7BA

7 August 2023

By Email

████████████████████

Ref: FOI 1918

Dear ██████████

I am writing to you in response to your supplementary Freedom of Information request received by the Patient and Client Council (PCC) on 1st April 2023 in relation to the response issued to you for the above referenced FOI request:

The information provided states that PCC handled 72 SAIs between 2017 and 2022 inclusive. I wish to request a breakdown of the type of cases involved for each year.

For example:

- The type of incidents the SAIs related to for each year, .e.g falls, misdiagnosis etc**
- The number involving injuries and the type of injury suffered, e.g. fractures, head injuries etc**
- The number involving deaths.**

Firstly, please accept my sincere apologies for the delay in providing to with a response.

Please find enclosed the information requested.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of

this letter, as the PCC, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to The Business Services Organisation (BSO), which provides an Information Governance service on our behalf:

Post: Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

Email: foi.bso@hscni.net

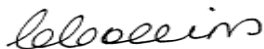
If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the PCC has complied with the terms of the Freedom of Information Act

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: icocasework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Carol Collins
Head of Business Support, PCC