



Carol Collins  
**Head of Business Support, PCC**  
Patient and Client Council  
5<sup>th</sup> Floor, 14-16 Great Victoria Street  
Belfast  
BT2 7BA

**31<sup>st</sup> August 2023**

**By Email**

**Ref: FOI 2020**

Dear [REDACTED]

I am writing to you in response to your Freedom of Information request received by the Patient and Client Council (PCC) on 11<sup>th</sup> August 2023 in which you requested information relating to staff spending.

Please find the response below.

**What work PCC have done ... on the issues brought to them in summer 2022**

Please see the link to the PCC's Annual Report for 2022-23 which outlines all the work the PCC have completed during the year.

<https://pcc-ni.net/our-work/corporate-documentation/>

**What is the total spending on all staff in PCC per years 2020, 2021, 2022, 2023**

<b>Year</b>	<b>Spend</b>
2019/20	£1,089,166
2020/21	£1,449,810
2021/22	£1,668,856
2022/23	£1,728,112

**What is the current salary of Ms Monaghan.**

The PCC would view the precise salary of any employee as their personal data, and as such exempt from disclosure in line with Section 40(2), via Section 40(3A)(a), of the Freedom of Information Act 2000. This is an absolute exemption, and no public interest test is required.

Instead, I would refer you to the most recent annual report for 2022-23, which is available on the PCC website under the section 'Annual Report and Accounts' at the following link <https://pcc-ni.net/our-work/corporate-documentation/>

Page 76 of this report sets out the salary range/band within which each senior staff of the PCC is paid.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the PCC, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to The Business Services Organisation (BSO), which provides an Information Governance service on our behalf:

Post: Information Governance Manager,  
2 Franklin Street,  
Belfast,  
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the PCC has complied with the terms of the Freedom of Information Act

You can contact Information Commissioner at:

**Website:** [www.ico.org.uk](http://www.ico.org.uk)  
**Phone:** 0303 123 1113  
**Email:** [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk)  
**Post:** Information Commissioner's Office  
3rd Floor, 14 Cromac Place  
Belfast  
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Carol Collins  
**Head of Business Support, PCC**

